

FACT SHEET

Key Holding & Alarm Response

“What happens when your intruder alarms activates in the early hours of the morning”?

Below are some facts that give you some in depth information about the types of Keyholding and Alarm Response services.

OVERVIEW

Key holding and alarm response services are an integral part of a comprehensive security solution for homes, businesses, and all types of properties. These services ensure prompt and efficient handling of an alarm activation, enhancing safety and peace of mind for property and business owners.

KEY FACTS

Professional Response: Key holding services involve entrusting a certified security provider with a set of keys to your premises. Your keys will be held securely, and storage of the keys will be audited on a regular basis.

In the event of an alarm activation, trained personnel will swiftly respond to investigate the reason for the activation and secure the property as per the pre agreed assignment instructions.

24/7 Availability: Security providers who offer key holding services operate round the clock, ensuring constant vigilance and rapid response to alarm triggers, regardless of the time of day or night.

Legal Compliance: Professional key holding services adhere to industry regulations and legal requirements, providing assurance that alarm responses are handled in accordance with best practices and local laws. Before engaging with any security provider make sure that they are accredited to BS-7984 (Parts 1-2-3

STATISTICS

According to the latest industry data, properties with a professional key holding service experience faster response times to alarm activations, significantly reducing the risk of theft and damage to your property.

Studies have shown that properties utilising key holding services are more likely to apprehend intruders and reduce losses compared to those relying solely on self-response or Police response

BENEFITS

Timely Intervention: By employing a dedicated Key holding service ensures swift action in response to alarm activations, reducing the potential for prolonged intrusion or damage to the property.

Risk Mitigation: By outsourcing alarm response to trained professionals, property owners mitigate personal risk associated with confronting potentially dangerous intruders or unknown situations.

Peace of Mind: Knowing that a trusted security provider is responsible for responding to alarm incidents can alleviate stress and anxiety, allowing property and business owners to sleep soundly and with confidence that any alarms will be dealt with.

Reduced insurance premiums: Insurance companies will often give discounts on insurance premiums if your premises have a professional intruder alarm system.

FEATURES

Rapid Deployment: Upon receiving an alarm activation, key holding teams rapidly respond to your premises, equipped to assess the situation and take appropriate action.

Secure Key Management: Security providers employ strict protocols for key management, ensuring the confidentiality and security of clients keys while maintaining accessibility for authorised and SIA licenced personnel.

Comprehensive Reporting: Detailed incident reports are provided following each alarm response. The reports document the actions taken, observations made, and any necessary follow-up actions recommended